As a leading operational enablement partner to the Information and Communications Technology (ICT) industry, Motivity's operational and technical services and practical solutions ensure our clients' ICT is not only installed correctly, but continues to work perfectly all the time. One of our offerings is Device and Configuration Services.

With unpredictable and sporadic demand for customised devices, a lot of companies do not have the resources and expertise to cope with their people's or customers' needs. They are simply not set up to do so.

We are. Our device and configuration services go far beyond those supplied by others in our industry.

So far that we actually help build our clients' brands. Our enablement reaches both our clients and their customers.

- We enable our clients to connect with their customers flawlessly, by providing a fully set up, configured device and support system.

- We enable the end user to become and stay connected to our client's infrastructure.

Even though it is our people out there in the field on your organisation's behalf, as far as the end user is concerned, it was your company that came to their assistance.

Motivity will handle the entire process from engaging with the vendors, to procuring the devices and distribution. The savings for the client are significant in terms of energy and time.

motivity
leading ICT enablement

Having one brand-agnostic provider means you don't have to waste time or money, and can keep your organisation and your customers on the extremely sharp edge of present and future technology. Our holistic approach delivers end-to-end operational fulfilment; getting your organisation and your customers set up, and supported, correctly and quickly - no matter what brand of device or software is in use, from mobile devices to routers, switches, sensors, applications, apps and more.

Our solution, as we are able to provision almost any form of IT tech at scales our clients cannot handle themselves, is to provide that mass customisation. To date, we have preconfigured, packed and dispatched over 2 million devices for a Tier 1 Telco.

Having Motivity take the device or application, whether it be a router, a sensor, mobile phone, laptop or any other piece of information technology from the standard factory-issue setup to the company required configuration, saves the company time and money, allowing their employees to be productive from the moment the technology is switched on.

Our client's people are as important to us as the correct configuration they need. In the case of personal communication devices, once the devices are configured to the company's specifications, we will go on-site – on all the sites, to all the branches – and complete the roll out, handing over devices to every individual that requires one and helping them get going.

Most companies cannot set aside the kind of time required to handle a task that large. Not only is it something we enjoy, but it is something we are very good at.

We have ten years' experience in the key applications required by most companies.

Become a hero to your customers

There's no need for your company to drown. Contact us today and propel your organisation into the future so you can become a hero to your customers.

Motivity. Leading ICT Enablement.

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